



GROVE THEATRE FRIENDS MEMBERSHIP POLICY

1. Memberships **can only** be sold to one person or couple who live together.
2. Memberships **cannot** be split between 2 different households.
3. Memberships **can** be used by other members of the household living at the same address.
4. A customer's membership **can** be used to buy tickets as gifts for friends and family.
5. Members **can send** their tickets to a different address when buying gifts for family and friends through our box office.
6. Tickets that have been reserved by a member **can only** be paid for by a member of the same household.
7. Members **can** exchange tickets free of charge **only** for films of the same title, on a different date, **or** shows within the same production if there is more than one date available.
8. Members data relating to their record **cannot** be given to any other person in line with GDPR and data protection laws.
9. Members **can** claim discounts on shows where the friends of the grove theatre discount is listed. Discounts are subject to the membership type and can only be applied once per performance where applicable.